DOMINIC STRAIN

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EDUCATION

Bachelor of Science Business Administration Kansas State University | Manhattan, KS

Major Management Information Systems | GPA 4.0

Certificate in Professional Selling

TECHNICAL SKILLS

Data Analysis: Microsoft Excel, Jupyter Notebook

EMPLOYMENT HISTORY

Field Engineer Intern

Turner Construction | Smithville, MO

•Developed and implemented a new online system for managing inspection results on the KCM data center construction site, cutting down on time and increasing inspection activity.

•Coordinated others in job-specific tasks using effective and detailed communication skills to enhance workplace efficiency.

•Facilitated the HR processes on-site, including employee recruitment, performance evaluation, and behavior management, ensuring a productive and safe workforce environment.

Cafe Associate

Scheels Sporting Goods | Overland Park, KS

- · Enhanced efficiency in a busy café environment by streamlining order processes, which cut customer waiting time and boosted sales.
- Tailored guest interactions to gather actionable feedback, utilizing insights to anticipate service needs and achieve an increase in guest satisfaction ratings.
- · Established a reputation for exceptional customer service by ensuring all issues were resolved on the first contact, contributing to a rise in overall customer retention year-over-year.

Marketing Intern

9 Round Fitness | Stilwell, KS

- Sep 2021 Nov 2021 Investigated market trends and competitive positioning, providing analysis that supported a strategic shift in branding, leading to increased customer attraction.
- Led the creation and execution of a targeted online advertising campaign that resulted in an upsurge in gualified leads and an increase in sales revenue within six months.

LEADERSHIP EXPERIENCE

Kstate Cheer Team | Squad Member

- Kansas State University
- Cultivated strong communication skills by effectively conveying strategies and feedback to team members, ensuring alignment and clarity in performances.
- Promoted a culture of resilience and motivation, encouraging team members to achieve and maintain highperformance standards under pressure.

HONORS & AWARDS

KSU Deans List Kansas State University

Dec 2023

Jun 2022

Eagle Scout Scouts BSA

May 2024 - Aug 2024

Expected: May 2026

Nov 2017 - Jan 2023