MCKENZIE (KENZIE) FLAX

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EDUCATION

Bachelor of Science in Business Administration

Expected: Dec 2025

EXPERIENCE

Social Media Manager

Apr 2024 - Present

Waitress

Aug 2023 - Present

Kansas State University | Manhattan, KS

- Major: Marketing
- Certificate: Marketing Technology & Professional Strategic Selling

Barstool Sports | Remote

- Manage @KstateChicks social media accounts while developing and executing a strategic social media plan for K-State Chicks across multiple platforms such as X, Instagram, and TikTok (with a collective following of 36,022 and growing)
- Communicate and collaborate weekly with Barstool members, along with other social media managers about outreach opportunities to produce high quality content and enhance the social media presence of the account
- Analyze follower growth and content sharing by following trends and keeping the page centered on the Kansas State student body
- Devote 12+ hours weekly on content creation and collaboration to ensure satisfaction

Rockin' K's | Manhattan, KS

- Demonstrate exceptional organizational skills by efficiently managing table assignments, order taking, and bill processing at Rockin K's restaurant, ensuring a smooth and well-coordinated dining experience for guests
- Utilize critical thinking and problem-solving abilities to address guest requests, resolve service issues, and adapt to unexpected situations, enhancing customer satisfaction and maintaining a positive dining atmosphere
- Exhibit persuasive communication techniques to upsell menu items, special promotions, and desserts, consistently increasing sales and revenue for the restaurant

CAMPUS INVOLVEMENT

Women's Club Volleyball Team

Women In Business Club

Fall 2023 - May 2024

Fall 2022 - Fall 2023

Member, Kansas State University

Member, Kansas State University

HONORS & AWARDS

Wildcat Traditions Scholar, Recipient Fall 2022 - Present

Dean's Honor Roll, Recipient May 2024 Kansas State University

Kansas State University