

BRETT ADENT

🏠 Manhattan, KS

✉ adentbrett@gmail.com

📞 (913)-309-0210

🌐 <https://www.linkedin.com/in/brett-adent/>

EDUCATION

Bachelor of Science in Business Administration - GPA: 3.37
Kansas State University | Manhattan, KS

Expected: May 2026

- Major: Marketing
- Minor: Advertising & Public Relations
- Certificates: Marketing Technology, Professional Strategic Selling

EXPERIENCE

Restaurant Server

Taco Lucha | Manhattan, KS

Aug 2023 - Present

- Provide attentive and knowledgeable service throughout the meal, including recommending appetizers, refilling beverages, and ensuring tables are clean and well-maintained
- Collaborate effectively with kitchen staff and other servers to ensure the timely and accurate delivery of orders, maintaining a cohesive and efficient team environment
- Applied critical thinking in fast-paced restaurant settings to prioritize tasks, handle high-pressure situations, and make real-time decisions that improved overall customer service and restaurant operations
- Maintained strong organizational and multitasking skills by efficiently managing multiple tables, orders, and customer requests simultaneously, guaranteeing a seamless dining experience for all guests
- Exhibited strong problem-solving abilities by effectively addressing customer concerns and complaints, turning potentially negative experiences into positive ones and ensuring overall customer satisfaction

Restaurant Server

Cactus Grill | Overland Park, KS

Dec 2019 - Aug 2023

- Increased customer satisfaction by consistently providing exceptional service and ensuring all guest needs were met
- Displayed leadership qualities by assisting in training and mentoring new server staff, ensuring smooth onboarding and maintaining consistent service standards
- Received multiple positive customer reviews and commendations for friendly and attentive service

INVOLVEMENT

Member

K-State Sales Program

Oct 2023 - Present

- Networked with employers during sales week
- Attended guest speaker sessions featuring industry experts

Member

Pi Sigma Epsilon

Aug 2023 - Present

- Networked with professionals and fellow club members, leading to valuable connections and potential career opportunities

AWARDS

Recipient

Academic Merit Scholarship, Kansas State University

Aug 2022

Recipient

University Scholar Scholarship, Kansas State University

Aug 2022