

# CONNOR STRATTON

🏠 Overland Park, KS 66210

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📞 913-963-8160

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## EDUCATION

Bachelor of Science in Business Administration - GPA: 3.76/4.0

**Kansas State University | Manhattan, KS**

May 2026

Major: Management Information Systems; Minor: Economics; Certifications: Data Analytics, Prof. Strategic Selling

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## TECHNICAL SKILLS

Microsoft PowerShell; IPv4/6; Python; R; Cisco IOS; Microsoft Excel; OSPF/BGP; MSSQL

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## RELEVANT COURSEWORK

- MIS 665 - Business Analytics and Data Mining
- MIS 670 - Social Media Analytics and Web Mining
- MIS 422 - Business Database and SQL
- ECON 570 - Intro. to Econometrics

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## WORKING EXPERIENCE

Network Systems Analyst

**Trust Technology Solutions LLC | Kansas City, KS**

May 2024 - Present

- Collaborated with Senior Security Engineers to implement Stealthwatch and Cisco Umbrella for comprehensive network monitoring and security, protecting against threats and ensuring compliance.
- Created detailed network architecture maps and Visio diagrams for the datacenters, supporting infrastructure planning and documentation.
- Developed PowerShell scripts to automate updates for tools like Splunk, enhancing efficiency and reducing manual workload.
- Managed VoIP infrastructure using Cisco Collab (CUCM, CUC, Finesse), ensuring reliable communication for end-users.
- Partnered with fellow network engineers to troubleshoot and configure Cisco Layer 3 switches, routers, and Meraki switches, optimizing network performance.
- Assisted in the configuration and management of Firepower Threat Defense (FTD) devices across multiple managed sites, enhancing network security.

Helpdesk Administrator

**Trust Technology Solutions LLC | Kansas City, KS**

Jun 2022 - Jan 2024

- Efficiently resolved daily software and hardware problems for employees at Midwest Trust Holding Corporation using the KACE ticket system.
- Provided exceptional phone support, utilizing KaseyaVSA remote software and Windows Active Directory to assist customers.
- Demonstrated strong customer service skills and maintained professionalism in high-pressure situations, ensuring customer satisfaction and timely problem resolution.

Repair Technician

**Teknix Computer Solutions LLC | Mahattan, KS**

Aug 2022 - May 2023

- Refurbishing second-hand computers for resale by: frequent imaging, decommissioning, sauntering, hardware diagnostics, and custom configuration

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## CAMPUS INVOLVEMENT

Student Ambassador

**Kansas State College of Business**

Jan 2024 - Present

- Give tours of campus, contact newly accepted students, volunteer and facilitate events for the College of Business.

Vice President of Facilities, Warden

**Phi Delta Theta Fraternity, Kansas State University**

Dec 2022 - Present

- Served as administration and upkeep of the LAN provided for the members of the house, was responsible for weekly inspections of the property and repairs needed, ordering of supplies.
- As Warden, it was my duty to hold members accountable for infractions in conduct as well as run the chapter's rituals.