KATE ROTH

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EDUCATION

Bachelor of Science in Business Administration

Kansas State University | Manhattan, KS

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- GPA: 3.7
- Major: Marketing and Professional Strategic Selling

EXPERIENCE

Sales Associate

SWIMFUN - Pool and Patio | Olathe, Kansas

Jan 2023 - Present

Expected: May 2026

- Provide great customer service by listening to concerns, answering questions, and solving problems with their pools, leaving them with a positive impression of the store
- · Answer questions regarding hot tubs on our show floor, and communicating to customers the differences between select brands
- Create a positive shopping experience by offering personalized advice and building good relationships with customers
- Developed a working knowledge of robotic pool cleaners. Responsible for ongoing maintenance and repair of the pool cleaners sold

Pool Cleaner and Chemical Manager

Various Neighborhood Pools

May 2018 - Aug 2022

- Performed routine cleaning and maintenance of neighborhood pools, ensuring water quality and appearance
- Managed and balanced pool chemicals, including chlorine, pH, and alkalinity levels, to maintain safe and clean swimming conditions
- Provided excellent customer service by addressing HOA concerns, offering advice on maintenance, and ensuring overall satisfaction

ACTIVITIES AND INVOLVEMENT

Player

KSU Womens Club Soccer

Aug 2023 - Present

- Work with new teammates to create a team atmosphere and build connections around campus
- Balance soccer training and match schedules with academic coursework, develop exceptional time management and problemsolving skills

Active Member

Alpha Kappa Psi Business Fraternity

Aug 2022 - Present

- Participate in various professional development workshops, refining skills in effective communication, networking, and maintaining a
 professional demeanor in diverse business environments
- Develop and maintain strong connections with members, alumni, business leaders, and others associated with Kansas State University
- Acted as Event Chairman for the past year which involved planning social and brotherhood events for 40-50 members while working along side other members of the executive team

Facility Manager

Chi Omega, Kansas State University

Aug 2022 - Present

- Responsible for the well-being of 60+ members of the house as well as the maintenance and physical structure of the facility
- Implements and enforces house rules and policies ensuring an orderly living environment
- Works closely with contractors, the kitchen staff, the house mom, and any other external companies to ensure the chapter house it clean, safe, and sound for all members