# MARIAH PECKMAN

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#### EDUCATION

### Bachelor of Science in Business Administration Kansas State University | Manhattan, KS

- GPA 3.92
- Major: Marketing
- Certificate: Professional Strategic Selling & Minor in Leadership Studies

#### EXPERIENCE

Hostess Jun 2020 - Jul 2022

#### Maggiano's Little Italy | Overland Park Kansas

- Warmly greeted new and returning customers and developed relationships resulting in customer loyalty
- Trained and mentored new hostess staff, resulting in improved efficiency and customer service skills
- Maintained a clean and organized hostess station, ensuring a welcoming and professional atmosphere for guests
- Successfully managed a high-volume restaurant, seating and accommodating over 200 guests per night

# Retail Sales Associate May 2021 - Dec 2021

### **Designer Shoe Warehouse | Overland Park Kansas**

- Anticipated customer needs and provided excellent customer service while upholding brand standards
- Operated POS system transactions including credit, cash, exchanges, returns, and refunds to make certain cash flow was seamless and accurate
- Supported the opening and closing of each shift, demonstrating leadership and punctuality
- Guided 70+ customers daily through the process of finding ideal sizes and styles
- Proactively stayed informed about DSW's latest sales offerings and signed up customers for the loyalty program

#### **Party Host & Team Member**

## Urban Air Adventure Park | Overland Park Kansas

- Successfully planned and executed multiple parties, ensuring all quests had a memorable experience
- Trained and mentored new team members, ensuring they were equipped with the necessary skills to provide exceptional service
- Successfully ensured the safety of all trampoline users by closely monitoring their activities and enforcing safety rules and regulations

## CAMPUS INVOLVEMENT

Member Fall 2023 - Present

**Sales Distinction Program** 

Member Fall 2023 - Present

Women in Business

Member Fall 2022 - Present

#### Sigma Kappa Sorority, Kansas State University

- Participated in various philanthropy events and fundraisers
- Improved time management by balancing sorority activities and school work.
- Mentored and supported new members throughout their first year in the sorority

# HONORS & AWARDS

# Semester Honor's Roll, Recipient Kansas State University

Fall 2022 - Present

Oct 2019 - Jun 2020

Expected: May 2026

VOLUNTEER EXPERIENCE

**Community for Kids** 

**Ascension Living Via Christi Village** 

**Turn Style Thrifts**